Frequently Asked Questions (FAQ) About Online Giving

Q: Is giving online safe?

A. Yes. We implement the safest security standards for online transactions and your privacy is protected at all times. It is actually more secure than writing checks or bringing cash to church. Online contributions cannot be lost, stolen, or destroyed and have an extremely high rate of accuracy.

WeShare / Liturgical Publications Inc (LPi) is the company that operates our online giving program. LPi is family-owned since 1972 and is backed by industry leading customer service. LPi supports more than 4,500 Catholic parishes and dioceses in the USA.

Q: Which payment methods are accepted?

A. You have many options. Contributions from checking accounts, savings accounts, debit cards and major credit cards (Visa, MasterCard, Discover, and American Express) are all accepted.

Q: When will my account(s) be debited?

A. The choice is yours. When you enroll in our online program you can choose to have donations processed Weekly, Monthly, Semimonthly, Quarterly, Semiannually, or Annually.

Q: What will my credit card statement say?

A. The name of our parish will appear on your bank or credit card statement.

Q: Can additional funds be taken from my account other than what I have authorized?

Absolutely not! Only the amount you authorized to give St. Patrick Church is taken. You are the only one who can change the amount of money that may be processed. You will also receive email reminders 2 days before your recurring transaction is set to occur so there will be no surprises.

Q: How do I donate to Second Collections?

A. Click on "View All Second Collections." You then will have the option to donate in three different ways:

1) Enter a dollar amount in the individual box or boxes next to your Second Collection(s) of choice.
2) Enter a lump sum dollar amount in the top box that will be split evenly among all collections and click ***"Divide amount to all second collections."***
3) Enter a dollar amount in the top box that you want to donate to each one of the second collections and click ***"Designate amount to all second collections."***

After Entry, Review Each Option Closely Prior To Finalizing

Q: Can I make my donation to the Bishop's Annual Appeal (BAA) through Online Giving?

A. Yes. Look for the BAA donation opportunity under "Events and Collections."

Q: What if I need to stop, increase, or decrease my donation?

A. You can make changes to your account at any time by logging into your account online 24/7, or by calling the parish office.

Q: What if I change bank accounts or get a new debit or credit card?

A. Log in to your account online. You can log in to your account at any time to update your payment source information.

Q: Will I receive donation receipts and my Annual Donation Statement for taxes?

A. Yes. All parishioners enrolled in online giving will receive receipts via email. Your annual parish statement of all donations useful for taxes is provided by the parish as usual, and includes online donations.

Q: What if I feel uncomfortable not having something to physically drop in the collection basket?

A. Don't worry! You can print donation slips that can be placed into the collection basket as a visible sign of your electronic donations. These slips can be personalized with your Name and Church ID number.

Q: Does the parish incur any fees for my online donation?

A. Yes, but it is a nominal fee. In fact, the parish realizes financial and non-financial benefits from your online giving that far exceed the nominal fee. Your donation is recorded at the full amount of your gift and the parish pays fees separately.

Q: How do I sign up to start donating online?

A. Visit the parish Online Giving page at:
www.StPatrickColumbus.WeShareOnline.org
Click Give Online or call the parish office for more information.

**Faithfully consider giving online
to our parish – Set Up Your Account Today!**